



# Quest® Archive Manager

## Intelligent E-Mail Archiving for Novell GroupWise

Corporate e-mail accounts for approximately 40 percent of the 135 billion e-mails sent daily around the world. Messaging system administrators must manage e-mail storage growth, policy enforcement, archiving and other related issues. Managing large, active stores of information can take significant time, and failures cause long outages. These long outages can negatively impact organizations, with lost productivity, and will affect time-critical business deals.

Organizations concerned about complying with numerous regulatory, legal and internal policies must also consider the impact of e-mail. E-mail messages and attachments are often critical pieces of evidence. They must often be kept for a defined period of time, causing further storage concerns, and need to be found in a timely and accurate manner.

Quest® Archive Manager enables e-mail to become a true asset for the organization by capturing, indexing and storing messaging data for mailbox management, compliance and knowledge sharing.

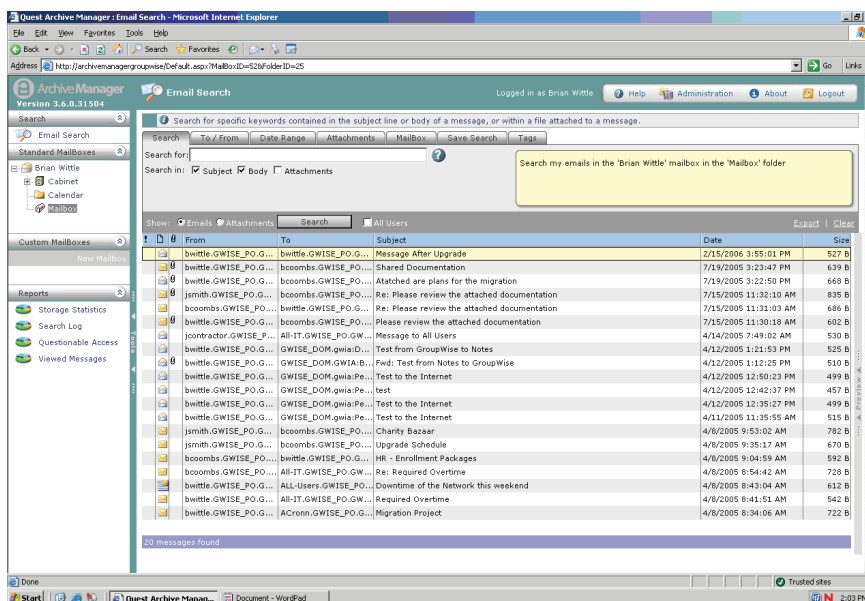
### E-mail Management and Control

Archive Manager provides a way of centralizing the storage of email data, bringing it under control – alternatively, this valuable data will be scattered across an organization creating duplication and risk. This data is stored efficiently: the product's true single-instance storage helps organizations manage data volumes and reduces the cost associated with ongoing storage management, as the data moves from the GroupWise store into the Archive Manager archive.

*"We chose Archive Manager to meet business and compliance requirements. What we didn't expect was the positive reaction from our user population. They have embraced Archive Manager as a total e-mail management and search tool."*

— John Graf  
Associate Director  
Information Technology  
Kalypsys

- Captures new and historical messaging data, and consolidates it and stores it in a secure archive
- Assists organizations in achieving compliance objectives by capturing data, providing secure access to this information and auditing all activities
- Provides powerful search tools to facilitate legal discovery and to improve end user productivity
- Reduces risk associated with data in personal archives, by bringing the data back under corporate control
- Easily integrates with external systems, such as Customer Relationship Management (CRM) systems, to enable e-mail data to be leveraged by other business systems
- Improves backup times by permitting organizations to reduce the size of their GroupWise store
- Enhances business continuity by providing alternative access to your email messages should the email server go down, through the web or a mobile device



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### **System Requirements:**

#### **Supported Messaging Systems:**

- GroupWise 6.5.4 and above

*\* Additional mail servers are also supported*

#### **Platform:**

- 2.4 GHz Intel Xeon or similar

#### **Memory:**

- 1 GB or more recommended

#### **Disk Space:**

- 100 MB

*Note: Additional disk space is necessary to store archived data. Requirements vary depending upon long-term data storage projections.*

#### **Additional Server Software:**

- Microsoft SQL Server 2000 (SP4 or later) or SQL Server 2005
- Microsoft .NET Framework 1.1 SP1
- Microsoft Internet Information Services 6.0

#### **Client Environments:**

##### **PC:**

- Microsoft Internet Explorer 5.5 or later
- Mozilla Firefox 1.5

##### **Macintosh:**

- Mozilla Firefox 1.5

##### **Mobile:**

- Microsoft Windows Mobile 5
- BlackBerry 4.0

### **Compliance and e-Discovery**

With Archive Manager, organizations can quickly produce evidence for audits, investigations and litigation. Archive Manager allows you to find and retrieve data in minutes, by enabling you to visually zero in on specific content of interest. You can set granular permissions to retrieve items from particular mailboxes, or across the entire archive, and can perform fast searches based on sender, recipient, date, subject, message keyword or attachment keyword. Retention rules can be configured in order to control the data that is retained in the archive. Archive Manager helps reduce overall risk for your organization, by consolidating distributed data, including messages contained in personal archive files. It also allows you to backfill the archive with historical data from current mailboxes.

### **Integration and Collaboration**

Archive Manager facilitates the sharing of organizational knowledge that is locked up in e-mail, improving the productivity and increasing the effectiveness of your organization. Archive Manager provides flexible access rights to e-mail, delivering virtual views of archived messages for easy collaboration, and allowing easy integration with external systems so that archived email data can be leveraged by other business processes and business systems. Archive Manager's Application Program Interface (API) makes it easy to access the information residing in the archive.

Archive Manager key features and benefits:

**ZeroIMPACT™ Archiving:** Archive Manager captures and indexes new and historical messaging data transparently to end users, and does not require software to be installed on the end users' client PCs or on the e-mail server.

**Controlled Access to Data:** Granular permissions to the archive ensure that data is secure, while providing organizations a way to share business intelligence.

**Compliance Support:** Message integrity is assured, while multiple tools enable investigations to be managed. Retention rules control the long-term management of data, helping achieve compliance requirements.

**Comprehensive Data Discovery:** Archive Manager allows organizations to easily discover and retrieve data by providing robust searching and reporting tools.

**True Single-instance Storage:** Archive Manager stores a single copy of all messages and attachments, reducing the space needed to store messaging data.

**Remote Access to Archived E-mail:** Archive Manager enables users to access their archived e-mail messages remotely, either offline or through their Microsoft Windows Mobile 5 or BlackBerry mobile device.

### **About Quest Software, Inc.**

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 50,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at [www.quest.com](http://www.quest.com).

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